

QUALITY & ENVIRONMENTAL POLICY

SmarDTV Global & Technology design and develop secure, integrated, and innovative solutions specifically for pay television operators all over the world.

In the context of a highly competitive international environment and the health crisis, the involvement of our clients and suppliers in quality and sustainable development is becoming increasingly important. In order to comply with regulatory requirements and to meet the demands of our stakeholders, SmarDTV Global & Technology make the provision of its services to a high degree of quality a priority.

To achieve this, we are implementing a robust Integrated Management System (IMS) that allows us to measure our effectiveness and to continually improve our performance in terms of product quality and environmental protection.

This policy, deployed throughout all the SmarDTV Global & Technology departments, takes the form of annually defined objectives covering 4 strategic axes:

- **Execute with Excellence:** continuously improve operational excellence in the fabrication of our products for our customers,
- **Brand Positioning:** continue to grow and flourish in our existing markets and conquer new territories,
- **People & Culture:** succeed thanks to a fully committed team working in an organizational structure suited to our needs whilst at the same time developing the potential of our employees,
- **Innovation:** innovate to prepare for the future while ensuring the creation of value and key differentiators.

This framework exemplifies SmarDTV Global & Technology's strong commitment to meeting its compliance obligations in order to assure all of our stakeholders (customers, suppliers, etc.) that they have a proficient partner in SmarDTV Global & Technology who is able to deal with quality and environmental prevention issues at all phases in the life cycle of its products. As such, I am determined to pursue a culture of continuous performance improvement in all of our activities and to implement responsible methods and practices.

The Quality & CSR team in charge of managing our IMS has the full support of the Management Committee. This policy and its associated objectives are reviewed, in particular during the Management Review, to ensure that they remain relevant and that all appropriate actions are taken.

I ask all employees to adopt this policy, which is an integral part of our strategy, and to actively participate in improving quality and our environmental impact.

Lionel Boissier, CEO
2021, May 18th

